



**We Make Lives Better  
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# RTD Update

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*Steve Martingano, Deputy Chief of Transit Police*

October 19, 2022



# Reimagine RTD/System Optimization

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- RTD Board of Directors approved the System Optimization Plan (SOP) in July of 2023
- The five-year plan works to improve service reliability, increase frequency for many routes, and address equity issues
- Pieces of the SOP will be implemented as resources allow, starting with the Jan '23 runboard

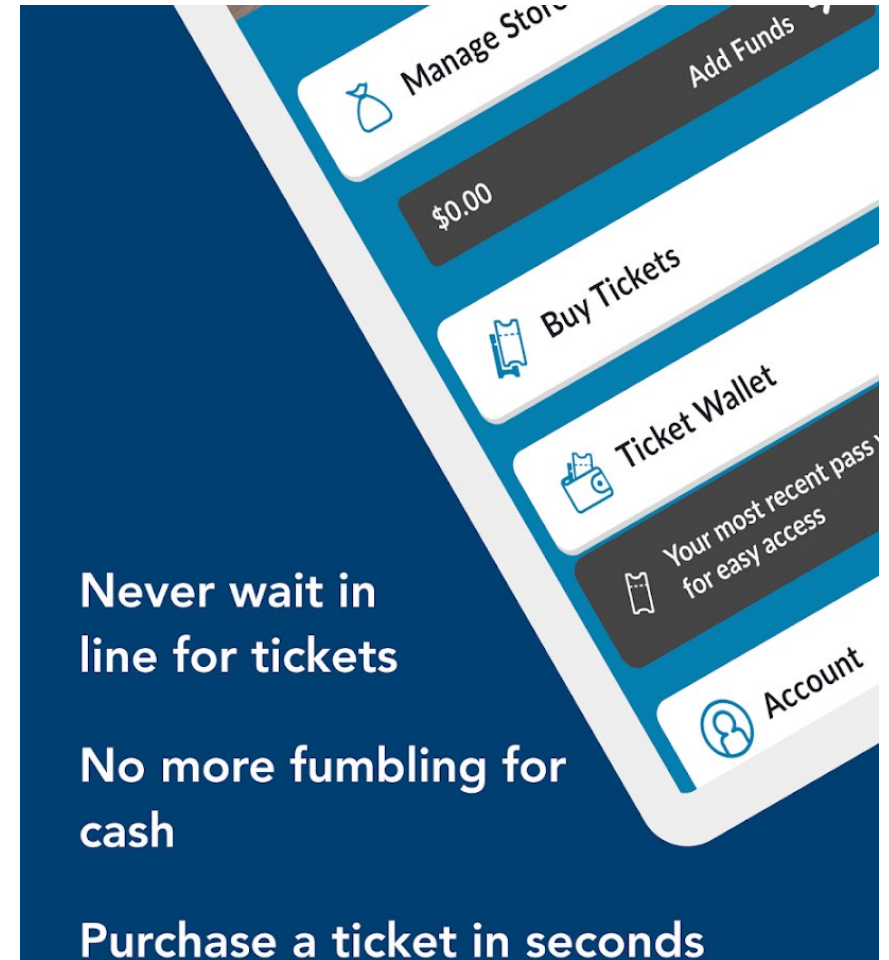
# Fare Study and Equity Analysis

- Upcoming public meetings:
  - Oct. 20, 6:00 p.m. (English)
  - October 27, 6:00 p.m. (Spanish)
- Hear from RTD staff on two alternatives to the current fare structure
- Customers can submit feedback online at [www.rtd-denver.com/faresstudy](http://www.rtd-denver.com/faresstudy)



# Account Based Ticketing

- Customers have multiple options when purchasing fares:
  - The new MyRide Card
  - Mobile ticketing app
  - Cash
- MyRide now provides fare capping



# Safety and Security

- RTD hired Dr. Joel Fitzgerald, Sr. as the new Chief of Transit Police and Emergency Response in August
- Transit Police continue to partner with jurisdictions to respond to calls for service
- Denver Union Station enhancements underway
- Download the RTD Transit Watch app to report unsafe behaviors and conditions



# Questions?

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